This document outlines four types of instructions regarding the consumer's right to withdraw from a distance contract. One of the following instructions applies depending on the type of goods delivery: Instruction No. 1/ delivery of goods, Instruction No. 2/ repeated delivery of goods, Instruction No. 3/ delivery of multiple goods within one order, and Instruction No. 4/ delivery of multiple parts of the same goods.

Please, be aware, that this is applicable for customers from European Union only

1. <u>INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO</u> <u>WITHDRAW FROM THE CONTRACT – DELIVERY OF GOODS</u>

INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO WITHDRAW FROM A DISTANCE CONTRACT

1. Right to Withdraw from the Contract

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period will expire 14 days after the day you, or a third party other than the carrier and indicated you, take physical possession of the by goods. To exercise the right to withdraw from the contract, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g., a letter sent by email): returns@veriperi.eu. You may use the model withdrawal form provided to you or sent but it is not obligatory. form to you, The is also available on the website www.veriperioriginal.com.

The withdrawal period is met if you send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

2. Consequences of Withdrawal

If you withdraw from this contract, we will reimburse you for all payments received from you in connection with the contract, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the least expensive type of standard delivery offered by us. We will make the reimbursement no later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

2. <u>INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO</u> <u>WITHDRAW FROM THE CONTRACT – REPEATED DELIVERY OF</u> <u>GOODS</u>

INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO WITHDRAW FROM A DISTANCE CONTRACT

1. Right to Withdraw from the Contract

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period will expire 14 days after the day you, or a third party other than the carrier and indicated by you, take physical possession of the first delivered goods. To exercise the right to withdraw from the contract, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g., a letter sent by email): returns@veriperi.eu. You may use the model withdrawal form provided to you or sent but is not obligatory. The form also available you, it is on the to website www.veriperioriginal.com.

The withdrawal period is met if you send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

2. Consequences of Withdrawal

If you withdraw from this contract, we will reimburse you for all payments received from you in connection with the contract, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the least expensive type of standard delivery offered by us. We will make the reimbursement no later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

3. <u>INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO</u> <u>WITHDRAW FROM THE CONTRACT – DELIVERY OF MULTIPLE GOODS</u>

INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO WITHDRAW FROM A DISTANCE CONTRACT

1. Right to Withdraw from the Contract

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period will expire 14 days after the day you, or a third party other than the carrier and indicated by you, take physical possession of the last delivered goods. To exercise the right to withdraw from the contract, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g., a letter sent by email): returns@veriperi.eu. You may use the model withdrawal form provided to you or sent to you, but it is not obligatory. The form is also available on the website www.veriperioriginal.com.

The withdrawal period is met if you send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

2. Consequences of Withdrawal

If you withdraw from this contract, we will reimburse you for all payments received from you in connection with the contract, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the least expensive type of standard delivery offered by us. We will make the reimbursement no later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

4. INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO WITHDRAW FROM THE CONTRACT – DELIVERY OF MULTIPLE PARTS OF GOODS

INSTRUCTION ON EXERCISING THE CONSUMER'S RIGHT TO WITHDRAW FROM A DISTANCE CONTRACT

1. Right to Withdraw from the Contract

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period will expire 14 days after the day you, or a third party other than the carrier and indicated by you, take physical possession of the last part of the goods. To exercise the right to withdraw from the contract, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g., a letter sent by email): returns@veriperi.eu. You may use the model withdrawal form provided to you or sent you, but it is not obligatory. The form also available on is the to website www.veriperioriginal.com.

The withdrawal period is met if you send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

2. Consequences of Withdrawal

If you withdraw from this contract, we will reimburse you for all payments received from you in connection with the contract, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the least expensive type of standard delivery offered by us. We will make the reimbursement no later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

WITHDRAWAL FORM

WITHDRAWAL FORM FROM A DISTANCE CONTRACT AND CONTRACT CONCLUDED OUTSIDE BUSINESS PREMISES

(Complete and return this form only if you wish to withdraw from the distance contract or a contract concluded outside the trader's business premises.)

VERVEON, s. r. o. Trinásta 11553/19 831 01 Bratislava, Slovak republic

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*cross out where not applicable.

Please send the form to returns@veriperi.eu.

If you choose to send the form by post, please use the following address: <u>VERI PERI,</u> <u>P.O.BOX 16, 820 18, Bratislava 218, Slovak Republic.</u>